



Star Oil of New Bedford Inc.  
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# Survey

On a scale from 1 to 10, please let us know what you think about Star Oil's overall performance.

1 = Poor 10 = Excellent

We thank you for taking the time to respond

When you call our offices, how do you rate the way we handle your calls

Was the clerk pleasant and helpful

Was the phone system explicit enough

From the day you call until you receive the delivery, how do you rate Star Oil

Was the driver careful in following instructions

Was the driver courteous

If you service your furnace through Star Oil, how do you rate the technician

What was the technician's name ?

How do you rate the overall appearance of our trucks

How do you rate the appearance and functionality of our web site

Do you have any recommendations on how to improve our services

Do you have any recommendations on how to improve our Web Site

See coupon on next page

Coupon

Thank you again for responding to our survey.  
In appreciation for your time, when we receive your response,  
a credit of \$5.00 will be applied to your account to be used  
on your next delivery.

One coupon per house hold

Your Acc. Number  
with us